

How was your visit?

We hope that you enjoyed your stay with us. In order for us to better our service to our guests, we would like your feedback. Kindly rate your experience in our different departments on the following scale:

1 Dissatisfied 2 Below Average 3 Satisfied 4 Above Average 5 Excellent

	MARK YOUR RATING					COMMENTS / SUGGESTIONS
Reception						
Reception Service	1	2	3	4	5	
Aluta Bar						
Food and Drinks Service	1	2	3	4	5	
Bar & Service Experience	1	2	3	4	5	
Hapo Zamani Restaurant						
Food and Drinks Service	1	2	3	4	5	
Restaurant & Service Experience	1	2	3	4	5	
Room						
Room Cleanliness & Maintenance	1	2	3	4	5	
Porter						
Staff Service	1	2	3	4	5	
Cable Way						
Cable Way Experience	1	2	3	4	5	
Cable Way Staff Service	1	2	3	4	5	
Ntshonalanga Restaurant						
Food and Drinks Service	1	2	3	4	5	
Restaurant & Service Experience	1	2	3	4	5	
ProShop and Halfway House						
ProShop Service	1	2	3	4	5	
Golf Staff Service	1	2	3	4	5	
Halfway House Staff Service	1	2	3	4	5	
Halfway House Food & Drinks	1	2	3	4	5	
Spa						
Spa Service (Please state Treatment)	1	2	3	4	5	
Spa Staff Service	1	2	3	4	5	
KINDLY COMMENT ON YOUR OVERALL EXPERIENCE						

Name and Surname: Room Nr: Date:

THANK YOU, YOUR FEEDBACK IS GREATLY APPRECIATED.